

Name _____



Workshop worksheets and forms

Network users

Regulation team contacts

Your voice, and that of the people you represent (your town/constituency/interest group), will be incorporated into AGN's regulatory business proposal for the future development of the AGN distribution network. If you have any questions or concerns you may discuss them upfront with the workshop facilitators today or contact the AGN Regulation team at any time.



Craig de Laine
Group Manager, Regulation



Anna Mitchell (key customer engagement contact)
Stakeholder Engagement Officer

Information consent



Thank you for your participation in the Australian Gas Networks (AGN) 2016 Stakeholder Engagement program.

AGN has engaged Deloitte to help gather your feedback and insights which will be collated into a report by Deloitte, which will be published on the AGN stakeholders website (stakeholders.agnl.com.au). Excerpts of this report as well as the information you provide in this workshop/interview may be used in business planning and other reports or documents published by AGN, including our regulatory business proposal ('Access Arrangement proposal') to the Australian Energy Regulator. These reports and documents may also be published on other websites.

Your voice, and that of the people you represent (your town/constituency/interest group), will be incorporated into AGN's regulatory business proposal for the future development of the AGN distribution network. If you have any questions or concerns you may discuss them upfront with the workshop facilitators today or contact the AGN Regulation team at any time.

Please sign and complete the details below if you consent to AGN using the information and feedback you provide during this workshop/interview for the purposes described above. Your consent will continue until you inform us that you want to withdraw it. If you withdraw consent after AGN has published a report which includes information you have provided, your consent will not be able to be withdrawn in respect of that published report.

Please note if your name is used in any written form in conjunction with a quotation, only your first name will be used for reference. If you represent a range of stakeholders (eg an industry or community group) it may be necessary to identify you and your representative body as the source of information used in any publicly available information.

First and last name	
Signed	
Address	
Phone number	
Email	

Note: AGN collects your address and contact details to confirm your consent to publication of the material and to contact you should we wish to clarify information or to request that you participate further in this process. Those details will not be published or disclosed without your consent, and will not be used for marketing purposes.

Publicity consent



I consent to Australian Gas Networks (AGN) making and using photographs, videos or voice recordings of me for business purposes, including promotional material, advertising, newsletters and reports.

In giving this consent I acknowledge and accept that:

- The material may be used in any media, including the internet
- If the material is published on the internet, AGN may have no control over its subsequent use or disclosure by others
- I will not necessarily be given an opportunity to see the material before it is published
- AGN will own the copyright and other intellectual property rights in the material and may alter it without consultation with me
- I am not entitled to any form of payment from AGN or anyone else for the use of the material
- This consent will continue until I withdraw it in writing to the Regulatory Policy Manager at AGN. However, I understand that if AGN is already using my image or voice recording at that time, my consent will continue in relation to that material until the use is complete.
- I am over the age of 18
- I am not in any way obliged to give this consent.

First and last name	
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Thinking about your last quarterly gas bill...

Approximately how much was your gas bill for the last quarter?	\$	
At what price would you have considered it to be:		
Too cheap?	\$	
Cheap, but not too cheap?	\$	
Expensive	\$	
Expensive, but not too expensive?	\$	

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Investment priorities

What priority do you place on the potential investments we have described today? Please rank each of the investments in order of importance to you, where 1 is the most important and 6 is the least important.

Topic	Investment	Options	Annual cost	Vote (✓)	Priority
Customer experience	Ensuring people know about our assets	Option A: Updated 'Dial Before You Dig' form	\$0.10		
		Option B: Targeted marketing (e.g. Trade magazines) and updated DBYD form	\$0.50		
		Option C: Radio/TV campaign and targeted marketing and updated DBYD form	\$3.00		
	Gaining access to all meters in our network:	Take action to access meter	\$0.50		
Network safety and reliability	Mains replacement program	Replace gas mains and services to maintain safety and reliability	\$6.00		
	Bushfire preparedness	Option A: Fit safety devices in bushfire areas	\$0.50		
		Option B: Fit safety devices to new and replacement meters and in bushfire areas	\$3.60		
	Dandenong transmission pipeline completion	Construction of a new transmission pipeline to service Dandenong region	\$1.00		
	Other projects to support reliability	Mornington Peninsula, Echuca, Heidelberg/Ivanhoe, Cranbourne, Traralgon and other unspecified projects	\$3.00		
	Maximum total annual cost of all potential investments		\$17.10		