

A pathway to a cleaner future

Blended 10% renewable gas in Gladstone

Dear Occupier

Australia's gas sector is on the pathway to a cleaner future. At Australian Gas Networks (AGN) we own and operate the gas distribution network (gas network) in Gladstone. We're developing a renewable gas production project known as Hydrogen Park Gladstone (HyP Gladstone) that aims to reduce the amount of carbon in our local gas network.

Proudly supported by the Queensland Government, with grant funding of up to \$1.78 million from the Hydrogen Industry Development Fund, HyP Gladstone will be Australia's first renewable hydrogen production facility to deliver a 10% renewable gas blend to more than 770 residential, small commercial and industrial gas connections throughout an entire city's existing gas network.

The hydrogen we produce at HyP Gladstone is created from water and renewable electricity in a process called electrolysis.

This project builds on our first hydrogen project, Hydrogen Park South Australia, which recently became the nation's first project to deliver a 5% renewable gas blend to customers through an existing local gas network in metropolitan Adelaide.

HyP Gladstone is an important step in developing Australia's low carbon economy and a switch to a 10% renewable gas blend is the first step in our renewable blended gas journey for Gladstone and Queensland. It is also an important first step in the development of a sustainable renewable hydrogen industry, as supported by Queensland's Hydrogen Industry Strategy 2019-2024.

If you are a resident living in the project area and you have an LPG connection or do not have natural gas connected to your property, this information is provided to you for information only. For those who are connected to the natural gas network (excluding LPG connections), you are not required to do anything as part of the project and you will not notice any difference to the quality of the gas you receive. Furthermore, the project will not directly impact any existing arrangements you have in place with your gas retailer - the amount you pay your retailer for blended gas will be no different to the cost of 100% natural gas. Enclosed is some further information about the project.

If you have any further questions about blended gas or would like to be kept informed about the project, visit blendedgas.agn.com.au or email communityengagement@agig.com.au. You can also contact us directly on 1300 001 001 and press option 8 to speak to one of the project team.

Yours sincerely

Craig de Laine

Executive General Manager Customer and Strategy, Australian Gas Networks

FREE Gas Appliance Efficiency Audit

Did you know that the independent Queensland Government regulator for health & safety recommends you undertake regular checks of your gas appliances? As a benefit of being part of this project, AGN is offering a FREE Gas Appliance Efficiency Audit for residential and commercial properties within the project area who are connected to the natural gas network (excluding LPG connections).

If you're interested in taking up the offer, you can register your interest in one of the following ways:

- ✉ Fill out the tear off section on the flyer enclosed with your contact details and post using the reply-paid envelope
- ✉ Email our project team at communityengagement@agn.com.au with the subject line "Free Gas Appliance Efficiency Audit"
- 💻 Go online and register your details at blendedgas.agn.com.au
- ☎ Call our Hotline on 1300 001 001 and press option 8

We will contact you to confirm your eligibility and make arrangements for our qualified gas fitter to undertake the audit.

In the spirit of reconciliation AGN acknowledge the Byellee, Gooreng Gooreng, Gurang and Taribelang Bunda people who are the traditional custodians of the land in Gladstone and its surrounds. AGN would also like to pay respect to Elders past, present and emerging, and extends that respect to all Aboriginal and Torres Strait Islander peoples today.