

# Privacy Act Statement

## New Service Natural Gas Rebate Campaign

Australian Gas Networks is the owner of the natural gas distribution network in South Australia, Northern Territory, and selected areas of Victoria and Southern New South Wales. The Company is conducting a marketing promotion to encourage established dwellings within its natural gas reticulation network to connect to natural gas.

Participating appliance retail stores and gasfitters are eligible to claim monetary incentives on behalf of customers connecting to natural gas for the first time. Subject to specific Terms and Conditions being met, 'Appliance Rebates' are available for the purchase and installation of natural gas appliances (or for conversion of LPG appliances to natural gas), and a 'Connection Bonus' may be offered to customers. Incentive values, as well as Campaign dates and all Terms and Conditions, are available on [www.australiangasnetworks.com.au](http://www.australiangasnetworks.com.au)

Australian Gas Networks does not endorse any particular brand of appliance as part of this promotion, nor does it regulate the price at which the participating appliance retail store or gasfitter chooses to sell (or install) the particular appliance.

To be eligible for the monetary incentives offered under this promotion, your name, address, contact phone number, and details of the appliance sale and installation will be provided to Australian Gas Networks and to its network operator, APA Group (who will administer this promotion).

Australian Gas Networks will treat your personal information as confidential.

Your personal information may be used to confirm details associated with your claim for this promotion are in accordance with the rules of the promotion, and they may contact you for this purpose. Your personal information will not be disclosed by Australian Gas Networks, other than to members of the APA Group, to government and other auditing/regulatory bodies (in connection with the rebate promotion), and as required by law.

On request, you may have access to your personal information held by Australian Gas Networks, except in circumstances where access may be denied under the Privacy Act 1988 (Cth) or other law. To make a request or to update your details, please email: [naturalgasrebates@apa.com.au](mailto:naturalgasrebates@apa.com.au)

