

Privacy Act Statement

Natural Gas Appliance Rebate Campaign

Australian Gas Networks is the owner of the gas distribution network in South Australia and selected areas of Victoria and Southern New South Wales. The Company is conducting a marketing promotion to encourage additional appliances to be installed in established dwellings that are covered by its natural gas reticulation network.

Participating retailers/plumbers are eligible to claim a monetary incentive (rebate) from Australian Gas Networks on behalf of their customers for the purchase and installation of a new (not replacement) natural gas operated ducted central heating system, or a new (not replacement) flued gas log fire/space heater/ wall furnace, or a new (not replacement) water heater. Dates and conditions of the rebate promotion may vary per appliance category. Specific details including terms and conditions are available on www.australiangasnetworks.com.au

Australian Gas Networks does not endorse any particular brand of appliance as part of this promotion, nor does it regulate the price at which the retailer/plumber chooses to sell the particular appliance.

To be eligible for an appliance rebate, your retailer/plumber will be required to provide your name, address, contact phone number and details of the appliance sale and installation to Australian Gas Networks or its network operator APA Group (who will administer the rebate promotion).

Australian Gas Networks will treat your personal information as confidential. APA Group may use your personal information to confirm details associated with your rebate claim are in accordance with the rules of the promotion and may contact you for this purpose. This is the sole purpose for the collection of your personal information. Your personal information will not be disclosed by Australian Gas Networks other than to members of the APA Group, to government and regulatory bodies (in connection with the rebate promotion) and as required by law.

On request, you may have access to your personal information held by Australian Gas Networks, except in circumstances where access may be denied under the Privacy Act 1988 (Cth) or other law. To make a request or to update your details please email: naturalgasrebates@apa.com.au.

