

# 2021-2025 Draft Plan

Our Draft Plan outlines the activities and expenditure we propose to undertake from 2021 to 2025. It incorporates the feedback we have received from our customers and stakeholders, and provides an opportunity to understand and comment further on our detailed approach before we submit our Final Plan to the Economic Regulation Authority (ERA).

## Delivering for Western Australia.

Lower revenue, lower costs, maintaining our strong safety, reliability and service performance.



### Delivering for customers

**100%**

reliability of the DBNGP

**0**

loss of containment of an energy source

**>8 out of 10**

customer satisfaction



### A good employer



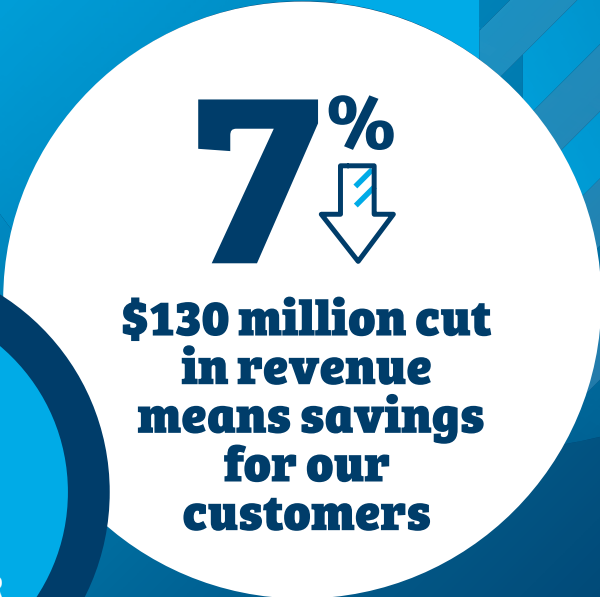
top quartile employee engagement

**>98%**

mandatory training compliance



further process safety improvements and a continued focus on achieving zero harm



### Sustainably cost efficient

**\$74** ↓  
**m**

cut in expenditure

**0.4%** ↓

finance costs down from 5.83% to 5.39%



supports the long term competitive position of DBNGP



Full Haul reference price of \$1.40 per GJ (before inflation)

## Developing this plan

We have engaged directly with our customers and stakeholders to guide the development of this plan. Our process involved:

- Talking to our customers and stakeholders about what topics were most important to them;
- Holding a number of Shipper Roundtables with our customers to enable their input into all aspects of this plan; and
- Keeping all other stakeholders informed.

Our open and transparent approach is integral in achieving 'no surprises' for our customers and stakeholders. It also supports our aim to develop a plan that:

- delivers for current and future customers;
- is underpinned by effective stakeholder engagement; and
- is capable of being accepted by our customers and stakeholders.

## Our vision

Our Draft Plan supports our vision to be the leading gas infrastructure business in Australia by achieving top quartile performance on our targets. In particular we will achieve our vision by:

- delivering for customers;
- being a good employer; and
- being sustainably cost efficient.



## Next steps

We encourage customers and stakeholders to provide feedback on this Draft Plan. Feedback is welcome on any and all topics relating to our prices and the services that we intend to provide over the 2021 to 2025 period.

You can provide your feedback to [haveyoursay@agig.com.au](mailto:haveyoursay@agig.com.au) by 28 June 2019.

## About AGIG and the DBNGP









Australian Gas Infrastructure Group (AGIG) serves over two million customers across every mainland state and the Northern Territory. Our assets include around 34,000km of distribution networks, around 4,000km of transmission pipelines and 42PJ of storage capacity.

In Western Australia, we own and operate one of the largest capacity natural gas pipelines in Australia, the Dampier to Bunbury Natural Gas Pipeline (DBNGP). Western Australia is the most energy and gas dependent economy in Australia with natural gas contributing up to 50% of the primary energy usage, and natural gas fuelling approximately 50% of the state's electricity generation.

The DBNGP carries gas from production facilities to customers throughout the state. The pipeline stretches almost 1,600km, linking the gas fields located in the state's north-west directly to mining, industrial and commercial customers, and ultimately via distribution networks (not owned by AGIG) to residential and business customers in Perth.

## The Dampier to Bunbury Natural Gas Pipeline

### LEGEND

	DBNGP
	Laterals
	Towns & Cities
	Compressor Stations
	Other Pipelines (not owned by AGIG)
	Gas Fields
	Storage
	Other Pipelines (owned by AGIG)

