



Dear Resident/Business Owner/Community organisation

GAS MAINS REPLACEMENT – Gawler

June 2017: Important information from the APA Group

What is happening?

As part of our ongoing commitment to ensure that homes and businesses have the best possible gas supply, APA Group, on behalf of natural gas distributor Australian Gas Networks (AGN), is upgrading South Australia's gas mains.

Work to upgrade gas pipes in **Gawler** will begin **late June/ early July 2017** and expected to be completed by **June 2018**. APA Group has appointed contractor **Diona** to perform the gas upgrade.

What will the work involve?

We are replacing old, high-maintenance gas mains. This involves excavation, the installation of a new pipeline and the backfill and reinstatement of the footpath and the road. The gas mains upgrade will ensure more reliable gas supplies for the community and will reduce the possibility of leaks.

How will this affect the community?

During construction, residents and businesses in the affected area may experience some noise and disruption from temporary traffic and access restrictions, trucks and other vehicles associated with the works. There will be a regular street clean-up, site signage and traffic management.

Diona will be onsite most days between **7am and 5pm (Monday to Friday)**. If any weekend work is necessary, APA Group will provide advance notice to those affected.

The safety of the public and our employees is paramount. This means our onsite plans may change at short notice. Residents and businesses will be notified immediately of any changes. Access to properties and businesses will be maintained throughout the project under the guidance of traffic control staff.

Will I be without gas?

We may need to temporarily turn off your gas supply. This enables us to safely replace the gas pressure regulator on your gas meter. If this does occur we will leave a *Temporary Interruption to your Gas Supply* card the day prior to disconnection. The card includes details of the times that your supply will be affected. Once our work is complete and if you are at home, we will relight your appliances.

If you are not at home, we will leave an advice card with clear step-by-step instructions on how to relight your appliances. There will also be details of who to contact if you experience any difficulty or have any questions.

PLEASE NOTE: As safety is our first priority, this upgrade includes a safety test of your gas pipework (i.e. the pipework from the meter to your appliances). If this test indicates a gas leak, we will leave the gas supply disconnected as the leak has to be repaired by a licensed gasfitter. You will need to arrange for this work to be carried out and to meet the cost involved.

How will I be kept informed?

APA Group will ensure any households and businesses affected by the work are notified. We will provide project updates with mail-outs, road side notices and, if necessary, public notices and news articles in the local Newspaper.

If you have any questions or would like further information about the project, please do not hesitate to contact **Diona** on **1300 887 360**. Alternatively, please contact APA Group on **1300 001 001**.

Yours faithfully,

Ashraf Salha
Project Manager, Capital Projects
APA Group